

# Alerts Page

## Overview

On the Alerts page, information about alerts that have occurred will be displayed. Here you can view the time at which the alert was triggered, which device and sensor sent out the alert, which method you were alerted by, the alert message and the action taken for the alert.

Triggered	Status	Device	Sensor	Device Pool	Notification Method	Message	Cancellation Method	Actions
15 Jan 2026	Active	MPX Zero Advanced-Modem	HeartBeat	Controller Test	SMS, Email	Unit is now Offline	No Action Taken	
14 Jan 2026	Cancelled	Keolan WiFi	Internal Temp		Email	Currently (91.6°F) > Max (90)	Self	
14 Jan 2026	Active	Keolan WiFi	Internal Temp		Email	Currently (91.2°F) > Max (90)	No Action Taken	
14 Jan 2026	Active	Keolan WiFi	Internal Temp		Telegram	Currently (90.1°F) > Max (90)	No Action Taken	
13 Jan 2026	Active	Kealyn HS1 REV 6	Alarm condition		Email	HEAT	No Action Taken	
13 Jan 2026	Active	Kealyn HS1 REV 6	Alarm condition		Email	HEAT	No Action Taken	
12 Jan 2026	Cancelled	Keolan WiFi	Internal Temp		Email	Currently (90.1°F) > Max (90)	Self	

## Setting A Time Range & Filtering Alerts

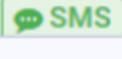
Before alerts can be displayed, first a date range has to be selected. By default, a date ranged of the current day and the day before are selected. To select your own time range, you need to click on the calendar icon. Here you can select your time range which you wish to display alerts for. However, please note a maximum of a 7 day range can be selected.

The screenshot shows the 'Advanced Search' modal with the following fields:

- Search by Device or Sensor: [Empty]
- Filters:
  - Data Range\*: 08/01/2026 - 15/01/2026 (with a calendar icon)
  - 7 days maximum date range
  - Message: [Empty]
- Buttons: Close, Submit

## Notification Method

Here you can view which method the alert was dispatched by. Hovering over the icon will allow you to view the type. Currently, only SMS, Telegram, Email and Buzzer alerts are supported.

Notification Method
 SMS  Email
 Email  SMS  Buzzer
 Telegram
 SMS  Email
 Email  SMS  Buzzer
 Email
 Email
 External Emails  Email
 Email
 Email  SMS  Buzzer
 SMS  Email
 Email  SMS  Buzzer

## Alert Message

More information about the specific type of alert can be viewed here. Alert messages may vary based on type.

Message
Currently on Battery
Currently on Battery
Currently (91.4°F) > Max (90)
Currently on Battery
Currently on Battery
HEAT
HEAT
Currently on Battery

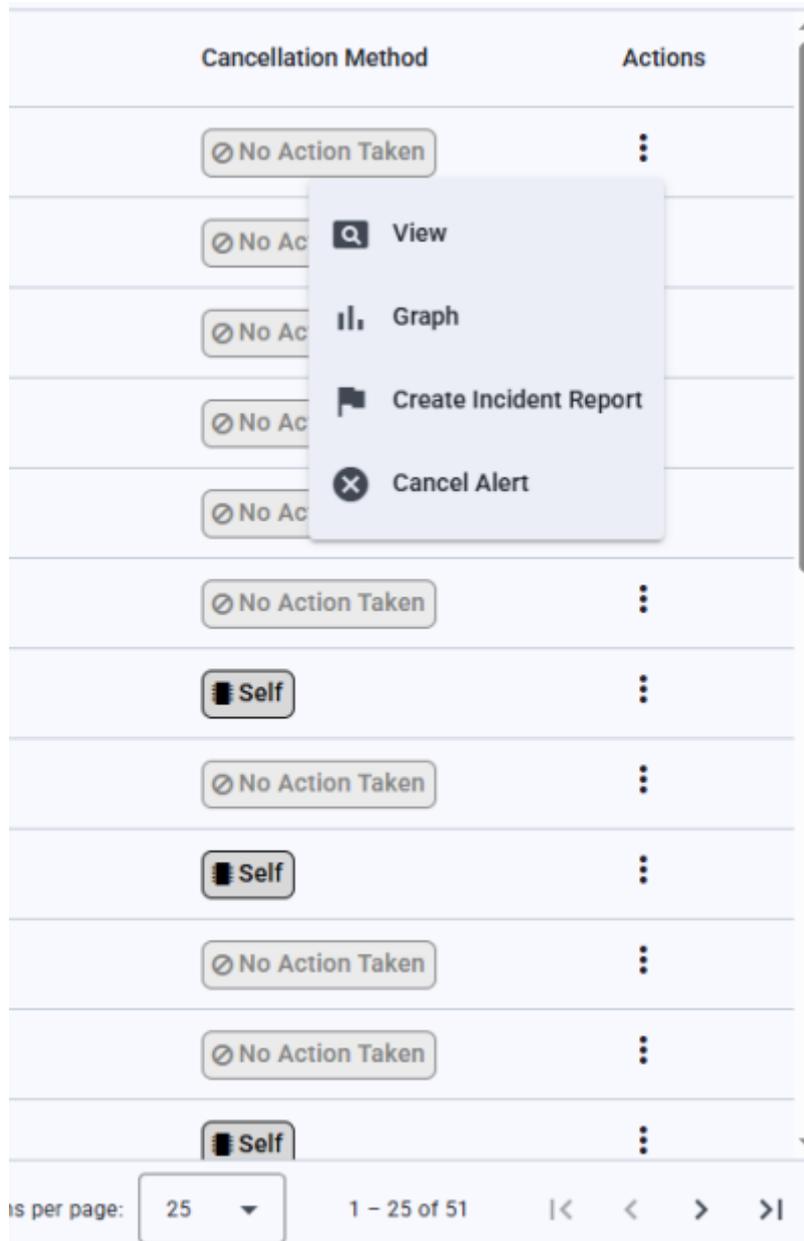
## Cancellation Method

Here you can view the action taken on the alert. Alerts can be manually canceled from this page to stop further escalation, and this column will reflect this. By hovering over the icon, you can view what type of action was taken. The icon will change based on the type of action taken.

Cancellation Method	
 Self	
 No Action Taken	
 Self	
 Self	
 No Action Taken	
 No Action Taken	
 No Action Taken	
 No Action Taken	
 No Action Taken	
 Self	
 No Action Taken	
 No Action Taken	

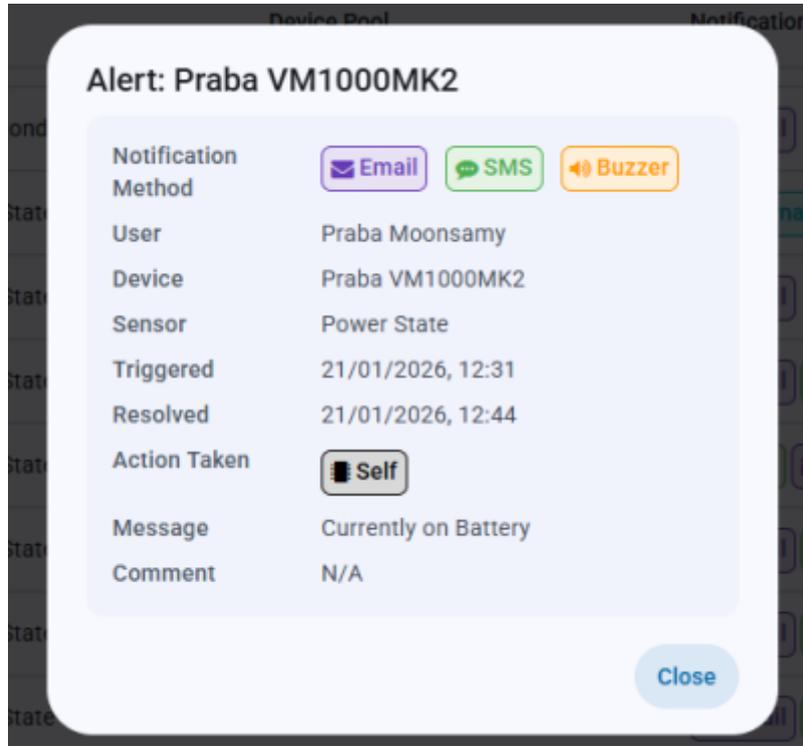
## Alert Options

In the options column, clicking on the 3 dots icon will open up a menu which contains 2 options (this can vary based on your user role).



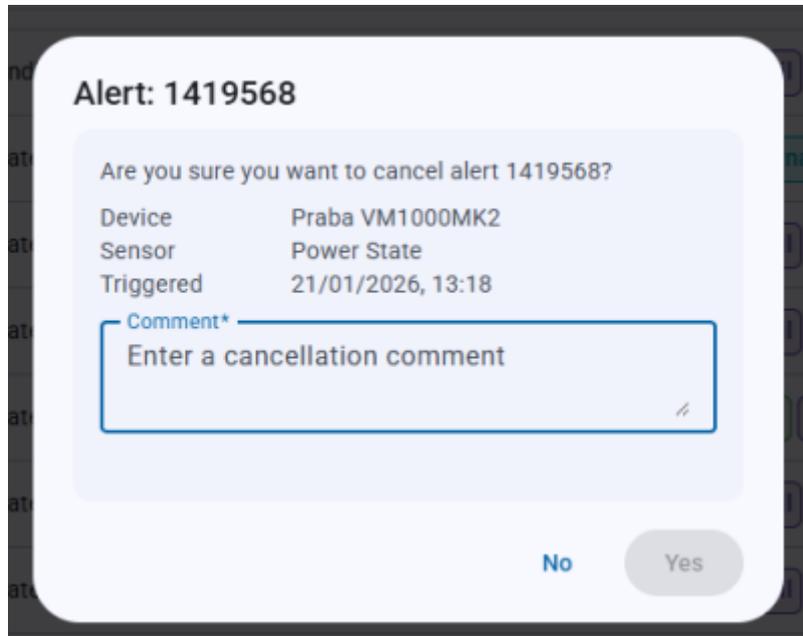
## Alert View

Clicking 'View' will open the Alert View dialog. Here you can view more information about the alert.



## Alert Cancel

Clicking 'Cancel' will open the Alert Cancellation dialog. Here you can stop the alert from escalating further if required, as well as leave a comment for others to read when viewing the alert.



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