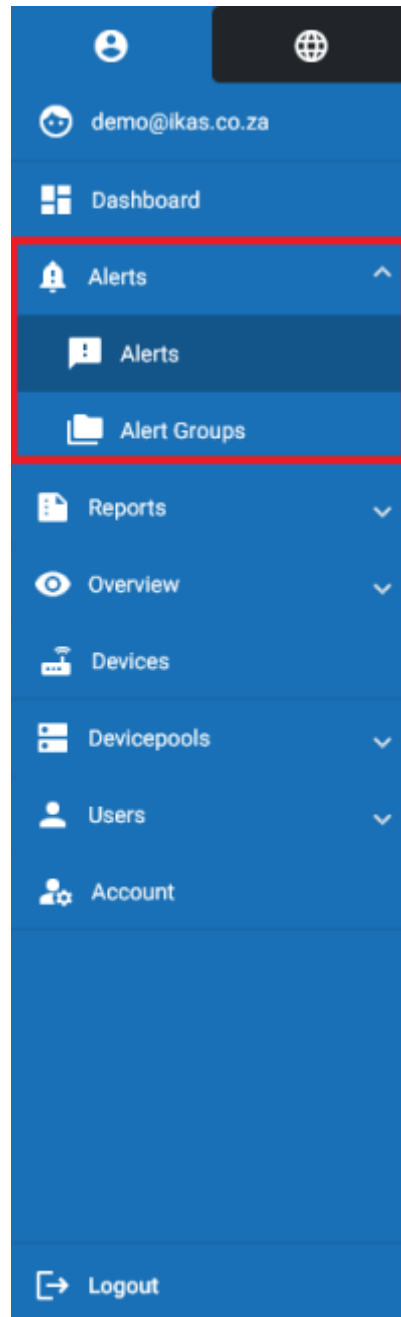


Alerts Page

Navigation

The Alerts page can be accessed from the side navigation bar by clicking on the Alerts tab and then clicking on 'Alerts'.



Overview

On the Alerts page, information about alerts that have occurred will be displayed. Here you can view the time at which the alert was triggered, which device and sensor sent out the alert, which method you were alerted by, the alert message and the action taken for the alert.

Dashboard > Alerts

Alerts

Search by Device or S...

From 1/8/2026 to 1/15/2026

Triggered	Status	Device	Sensor	Device Pool	Notification Method	Message	Cancellation Method	Actions
15 Jan 2026	Active	MPX Zero Advanced-Modern	HeartBeat	Controller Test	SMS Email	Unit is now Offline	No Action Taken	
14 Jan 2026	Cancelled	Keolan Wifi	Internal Temp		Email	Currently (91.6°F) > Max (90)	Self	
14 Jan 2026	Active	Keolan Wifi	Internal Temp		Email	Currently (91.2°F) > Max (90)	No Action Taken	
14 Jan 2026	Active	Keolan Wifi	Internal Temp		Telegram	Currently (90.1°F) > Max (90)	No Action Taken	
13 Jan 2026	Active	Keolyn HS1 REV 6	Alarm condition		Email	HEAT	No Action Taken	
13 Jan 2026	Active	Keolyn HS1 REV 6	Alarm condition		Email	HEAT	No Action Taken	
12 Jan 2026	Cancelled	Keolan Wifi	Internal Temp		Email	Currently (90.1°F) > Max (90)	Self	

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Setting A Time Range & Filtering Alerts

Before alerts can be displayed, first a date range has to be selected. By default, a date ranged of the current day and the day before are selected. To select your own time range, you need to click on the calendar icon. Here you can select your time range which you wish to display alerts for. However, please note a maximum of a 7 day range can be selected.

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Dashboard > Alerts

Search

11/28/2023 - 11/21/2023

NOV 2023

Triggered	Device	Sensor	Type	Message	Action Taken
11/28/23, 2:13 PM	SMRTCold	Regulation Probe		Currently (27.2°C) > Max (25)	
11/28/23, 2:13 PM	SMRTCold	Compressor Relay		Currently Off	
11/28/23, 1:11 PM	SMRTCold	Compressor Relay		Currently Off	
11/28/23, 12:55 PM	SMRTCold	Regulation Probe		Currently (25.9°C) > Max (25)	
11/28/23, 12:21 PM	SMRTCold	Compressor Relay		Currently Off	
11/28/23, 11:39 AM	SMRTCold	Regulation Probe		Currently (27.0°C) > Max (25)	
11/28/23, 11:13 AM	SMRTCold	Compressor Relay	Device Pool 1	Currently Off	
11/28/23, 10:11 AM	SMRTCold	Compressor Relay	Device Pool 1	Currently Off	
11/28/23, 8:06 AM	SMRTCold	Compressor Relay	Device Pool 1	Currently Off	
11/28/23, 2:59 AM	SMRTCold	Compressor Relay	Device Pool 1	Currently Off	
11/28/23, 12:54 AM	SMRTCold	Compressor Relay	Device Pool 1	Currently Off	
11/18/23, 11:45 PM	SMRTCold	Compressor Relay	Device Pool 1	Currently Off	

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Alert Type

Here you can view which method the alert was dispatched by. Hovering over the icon will allow you to view the type. Currently, only SMS, Telegram, Email and Buzzer alerts are supported.

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Triggered	Device	Sensor	Device Pool	Type	Message	Action Taken	
11/28/23, 2:13 PM	SMITCold	Regulation Probe	Device Pool 1	✓	Currently (27.2°C) > Max (25)		
11/28/23, 2:13 PM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/28/23, 1:11 PM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/28/23, 12:55 PM	SMITCold	Regulation Probe	Device Pool 1	✗	Currently (25.9°C) > Max (25)		
11/28/23, 12:21 PM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/28/23, 11:38 AM	SMITCold	Regulation Probe	Device Pool 1	✗	Currently (27.0°C) > Max (25)		
11/28/23, 11:13 AM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/28/23, 10:11 AM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/28/23, 8:06 AM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/28/23, 2:59 AM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/28/23, 12:54 AM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/19/23, 11:45 PM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		

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Alert Message

More information about the specific type of alert can be viewed here. Alert messages may vary based on type.

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Triggered	Device	Sensor	Device Pool	Type	Message	Action Taken	
11/28/23, 2:13 PM	SMITCold	Regulation Probe	Device Pool 1	✗	Currently (27.2°C) > Max (25)		
11/28/23, 2:13 PM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/28/23, 1:11 PM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/28/23, 12:55 PM	SMITCold	Regulation Probe	Device Pool 1	✗	Currently (25.9°C) > Max (25)		
11/28/23, 12:21 PM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/28/23, 11:38 AM	SMITCold	Regulation Probe	Device Pool 1	✗	Currently (27.0°C) > Max (25)		
11/28/23, 11:13 AM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/28/23, 10:11 AM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/28/23, 8:06 AM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/28/23, 2:59 AM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/28/23, 12:54 AM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		
11/19/23, 11:45 PM	SMITCold	Compressor Relay	Device Pool 1	✗	Currently Off		

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Action Taken

Here you can view the action taken on the alert. Alerts can be manually canceled from this page to stop further escalation, and this column will reflect this. By hovering over the icon, you can view what type of action was taken. The icon will change based on the type of action taken.

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Triggered	Device	Sensor	Device Pool	Type	Message	Action Taken	
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11/28/23, 12:55 PM	SMITCold	Regulation Probe	Device Pool 1		Currently (25.9°C) > Max (25)		
11/28/23, 12:21 PM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		
11/28/23, 11:38 AM	SMITCold	Regulation Probe	Device Pool 1		Currently (27.0°C) > Max (25)		
11/28/23, 11:13 AM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		
11/28/23, 10:11 AM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		
11/28/23, 8:06 AM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		
11/28/23, 2:59 AM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		
11/28/23, 12:54 AM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		
11/19/23, 11:45 PM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		

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Alert Options

In the options column, clicking on the 3 dots icon will open up a menu which contains 2 options (this can vary based on your user role).

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Triggered	Device	Sensor	Device Pool	Type	Message	Action Taken	
11/28/23, 2:13 PM	SMITCold	Regulation Probe	Device Pool 1		Currently (27.2°C) > Max (25)		
11/28/23, 2:13 PM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		
11/28/23, 1:11 PM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		
11/28/23, 12:55 PM	SMITCold	Regulation Probe	Device Pool 1		Currently (25.9°C) > Max (25)		
11/28/23, 12:21 PM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		
11/28/23, 11:38 AM	SMITCold	Regulation Probe	Device Pool 1		Currently (27.0°C) > Max (25)		
11/28/23, 11:13 AM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		
11/28/23, 10:11 AM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		
11/28/23, 8:06 AM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		
11/28/23, 2:59 AM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		
11/28/23, 12:54 AM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		
11/19/23, 11:45 PM	SMITCold	Compressor Relay	Device Pool 1		Currently Off		

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Clicking 'View' will open the Alert View dialog. Here you can view more information about the alert.

Alert: 7439

Type	None
User	User 1
Device	SMRTCold
Sensor	Regulation Probe
Triggered	11/20/23, 2:13 PM
Resolved	
Action Taken	Active
Comment	

Close

Clicking 'Cancel' will open the Alert Cancellation dialog. Here you can stop the alert from escalating further if required, as well as leave a comment for others to read when viewing the alert.

Cancel

Are you sure you want to cancel alert 7439?

Device	SMRTCold
Sensor	Regulation Probe
Triggered	11/20/23, 2:13 PM

Comment *

The alert was resolved.

NoYes

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Last update: 2026/01/15 11:06

