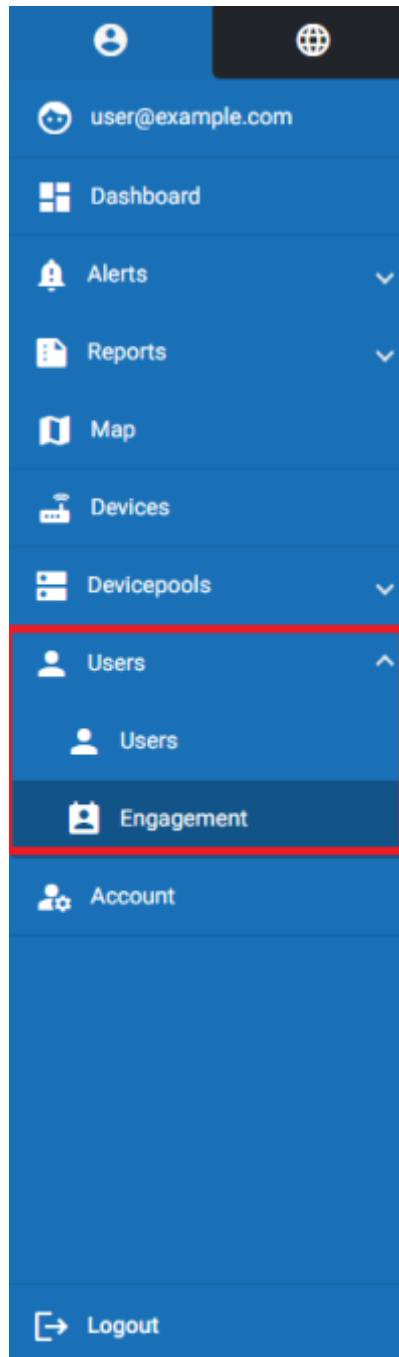


User Engagement

Navigation

The User Engagement page can be accessed from the side navigation bar by clicking the Users tab then clicking User Engagement.



Overview

On the user engagement page, information about the activity of users in your company will be displayed.



The screenshot shows a dashboard titled "Users Engagement" with a sidebar menu on the left containing options like Dashboard, Alerts, Reports, Overview, Metrics, Policy Profile, Users, Engagement, and Account. The main area displays a table with columns for Name, Engagement, and a grid of 31 days. Each day cell contains a number and a status indicator (green or red). The table lists several users: Kristin Bailey, Ramona, Kipale, Paula Monahan, Kristin Saunders, Kristine, Ramona, and Indigo Monahan.

Name	Engagement	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Kristin Bailey		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Ramona		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Kipale		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Paula Monahan		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Kristin Saunders		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Kristine		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Ramona		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Indigo Monahan		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31

Filtering Engagement Data

Engagement data can be filtered by their category by using the drop down menu. The search function and month selection also allows further filtering.



The screenshot shows the same dashboard as above, but with a dropdown menu open over the 'Engagement' column. The dropdown menu has a search bar and a list of categories: All, User Authentication, User Authentication Renewed, Report Edited, and Report Engaged. The 'All' category is currently selected.

Name	Engagement	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Example User		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31

User Engagement Data

Clicking on a day will open the Engagement details dialog. This will allow you to view a timeline of user information on a specific day.

Engagement



Date	Event	Details
6/2/25, 6:58 PM	TraitsEdited	Traits (69870-MFOL parameter enable) edited
6/2/25, 6:53 PM	PhysicalDeviceClaimed	Device Claimed HS2-020625-VDZNTCWH
6/2/25, 2:08 PM	TraitsEdited	Traits (69771-MFOL parameter enable) edited
6/2/25, 2:07 PM	UserAuthenticationRenewed	User ReAuthenticated
6/2/25, 2:07 PM	UserAuthenticated	User Logged In
6/2/25, 11:03 AM	PhysicalDeviceClaimed	Device Claimed HS2-020625-YKF8XFQZ
6/2/25, 11:01 AM	UserAuthenticated	User Logged In

Close

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